# Building and Sustaining a Culture and Environment of Wellbeing at Ohio State

Megan Amaya, PhD, CHES
Assistant Professor of Clinical Practice
Director of Health Promotion and Wellness
College of Nursing
The Ohio State University



### Wellness

- The optimal state of living well, regardless of an individual's spectrum of health
- Encompasses physical, intellectual, mental, emotional, social, occupational, financial, environmental and spiritual well-being





### Considering all Causes of Morbidity and Mortality, Behaviors are the #1 Killer of Americans



### **Current State of Health in the U.S.**

Overweight and obesity will soon surpass tobacco as the number one cause of preventable death and disease in the United States; 42% of Americans will be obese by 2030 (CDC, 2012); 1 out of 3 Americans will have diabetes by 2050

One out of 2 Americans have a chronic disease

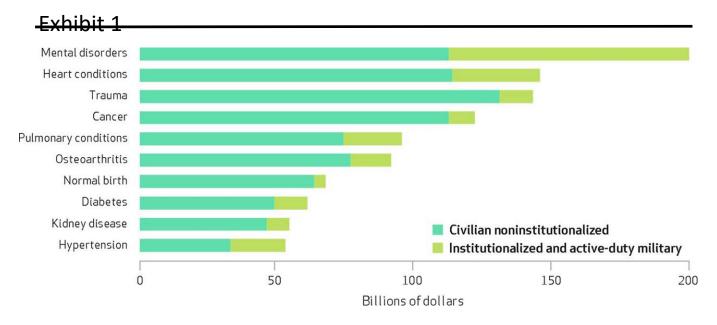
One out of 4 Americans have multiple chronic conditions

Our children are now predicted to have a shorter life span than their parents





# TEN MEDICAL CONDITIONS WITH THE HIGHEST ESTIMATED SPENDING



SOURCE Author's analysis of study data. NOTES Institutionalized populations include nursing home residents, long-term patients in psychiatric hospitals, and prisoners. Trauma is fractures and wounds. Pulmonary conditions include chronic obstructive pulmonary disease, asthma, and other pulmonary diseases.

Roehig, C. (2016). Mental Disorders Top the List of the Most Costly Conditions in the United States: \$201 Billion. *Health Affairs*, *35*(6), 1130--1135.



43 Population health

Ohio ranks 43rd on population health. Forty-two states are healthier. This domain rank\* includes subdomain rankings for:

- 46 Health behaviors
- 44 Conditions and diseases
- 40 Overall health and wellbeing



**Healthcare spending** 

Ohio ranks 28th on healthcare spending. Twentyseven states spend less. This domain rank\* includes subdomain rankings for:

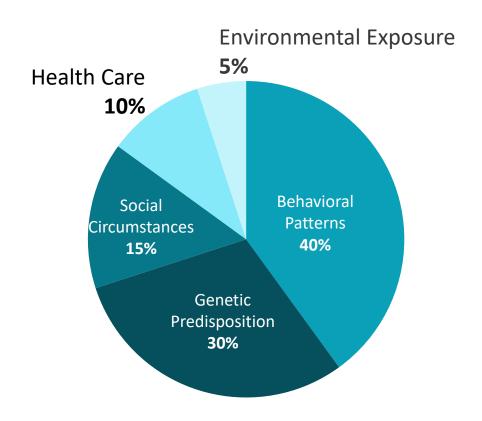
- 22 Total and out-of-pocket spending
- 19 Private health insurance spending
- 35 Healthcare service area spending
- 27 Medicare spending



Ohio ranks 46th on health value — a composite measure of population health and healthcare spending metrics.



### **Contributors to Premature Death**





Every day, we make behavioral choices that influence our health and wellness outcomes



# What Does The Evidence Tell Us? Stress and Depression are Prevalent



One out of 4 individuals have a mental health problem. Depression and stress are poor predictors of health and wellness outcomes



# Based on Evidence, What Do We Know?

People who have the following behaviors have 66% less diabetes, 45% less heart disease; 45% less back pain, 93% less depression, and 74% less stress

- Physical activity- 30 minutes 5 days per week
- Healthy eating- 5 fruits and vegetables per day
- No smoking
- Alcohol in moderation- 1 drink per day for women, 2 drinks per day for men







### 6.3

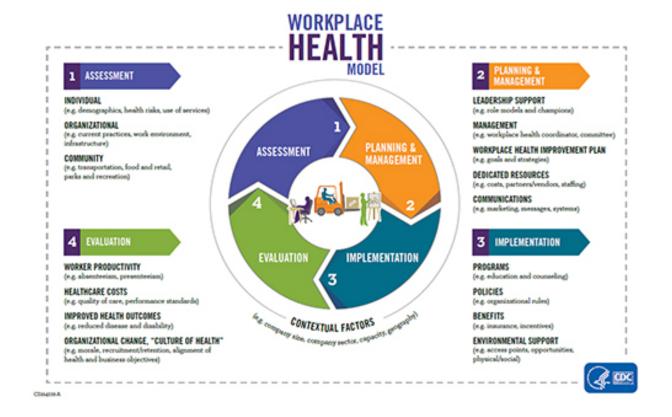
Percent of adults who engage in the 5 leading health behaviors that can reduce the risk of chronic disease. Nearly 83% of health-care spending could be cut if more people employed:

- Not Smoking
- Exercising regularly
- Avoiding alcohol or drink in moderation
- Maintaining a healthy body weight
- Getting sufficient sleep

CDC, 2016

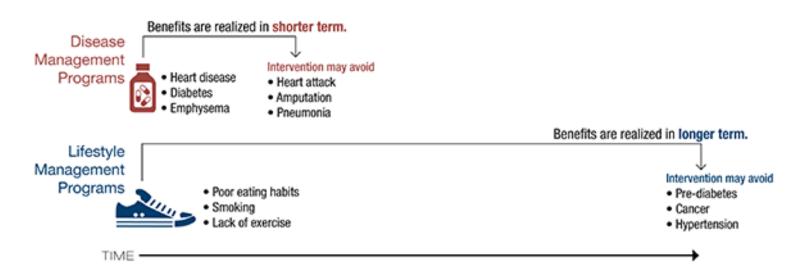


# According to the CDC, a successful worksite health promotion program encompasses





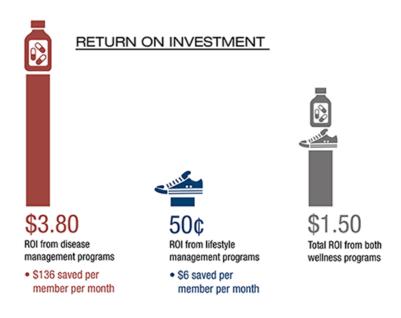
# Disease Management Addresses Immediate Health Problems, Whereas Lifestyle Management Mitigates Longer-term Health Risks



Mattke, S., Hangsheng L, Caloyeras, J., Huang, C. Y., Van Busum, K. R., Khodyakov, D., & Broderick, M. (2014). Do Workplace Wellness Programs Save Employers Money? Santa Monica, CA: RAND Corporation.



### Disease Management Provided a Much Greater Return on Investment than Lifestyle Management

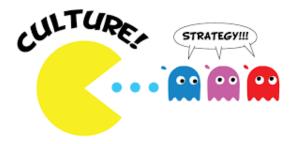


Mattke, S., Hangsheng L, Caloyeras, J., Huang, C. Y., Van Busum, K. R., Khodyakov, D., & Broderick, M. (2014). *Do Workplace Wellness Programs Save Employers Money?* Santa Monica, CA: RAND Corporation.



### What Works Based on the Best Evidence

- Comprehensive well designed health promotion programs that are built on a culture and environment of health and wellness that support individual efforts at changing lifelong health habits by putting in place policies, programs, benefits, management, and environmental practices that intentionally motivate and sustain health improvement
- Cultures that make healthy choices the default choices



### **Ingredients of Successful Organizations**

- Develop a systemic, comprehensive strategy
- Engage senior leaders, leaders, and managers as role models and support
- Communication
- Grass roots wellness initiatives that build a culture of wellness
- Visual triggers at decision points
- Resource allocation
- Partnerships inside and outside
- Policies and procedures to support wellness
- Menu of options
- Practices based on best evidence (innovation)
- On-boarding and orientation; continuous education
- Rewards and recognition
- Data management
- Incentives





# Why Are Organizations Investing in Wellness?

 For every dollar invested in worksite wellness, there is a return \$2.00 - \$4.00 in reduced healthcare costs, higher engagement, improved productivity and lower absenteeism



# Beyond ROI/Healthcare Expenditures to Value of Investment (VOI)

ROI



**VOI** 

**Financial Indicators** 

**Financial Indicators** 

**Employee Morale** 

**Reduced Turnover** 

**Health Risk Reduction** 

**Reduced Sick or Disability** 

Days

**Higher Productivity at Work** 

**Increased Quality of Life** 

Improved Patient

Satisfaction

# Ohio State's Vision The Healthiest University & Community in the World It is Critical to have an Exciting Team Dream





### **Fast Facts about Ohio State**

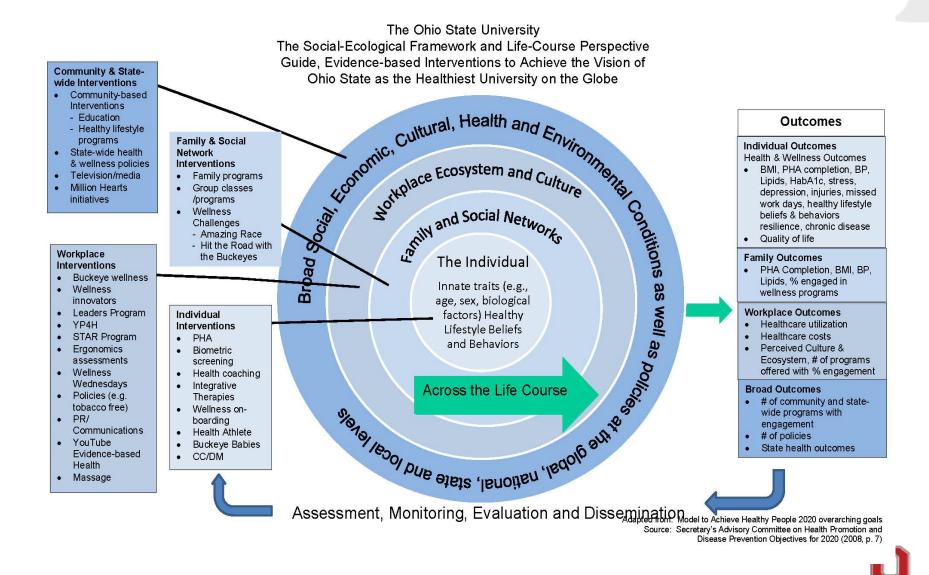
- > Over 65,000 students
- ➤ 32,000 faculty and staff
- ➤ 18 colleges & schools, including 7 health sciences colleges
- > 5 regional campuses
- > 7 hospitals
- > 14 primary care practices
- > Extension offices in 87 of 88 counties in Ohio
- > Research intensive, land-grant, Big 10



### Our Buckeye Wellness Team, Your Plan 4 Health, and Human Resources are Aligned on the One University Health & Wellness Council to Promote Optimal Health & Wellness







THE OHIO STATE UNIVERSITY

### 2019-2024 OSU Health & Wellness Goals

- 1. Improve participation in evidence-based programming and interventions so that faculty, staff and students consistently engage in healthy behaviors and attain their highest level of well-being.
- 2. Implement evidence-based practices and continuous quality improvement in order to decrease the prevalence of chronic diseases, reduce population health risks, and demonstrate value of investment.
- 3. Strengthen the wellness culture and environment at Ohio State by empowering leaders and managers with wellness resources, strategy, and evidence to act upon so that Ohio State is recognized as a great place to work and learn.
- 4. Position Ohio State as a national/international leader in university wellness through innovating and sharing best practices.



# Senior Leadership Walks the Talk

President Michael Drake with our Rivals Challenge Trophy

We Beat that School Up North!





# **Buckeye Wellness Innovators A Force in the Grass Roots**

- Total Number:
  - -322 University
  - -249 Medical Center
- Faculty/Staff
  - 18 faculty
- Units Represented
  - Academic
  - Medical Center
  - Regional
  - Extension



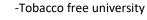
### **Examples of Culture & Environmental Supports**

- Bike racks & bike rental program
- On-site/line Weight Watchers
- Health coaching
- Treadmills & standing desks
- Competitions
- Chair messages
- Wellness walks
- STAR and Mindfulness in Motion
- #mindstrong





No smoking or using tobacco products on campus, inside and out



-Lactation rooms

-PHA completion assistance

-Faculty & Staff Fitness Program

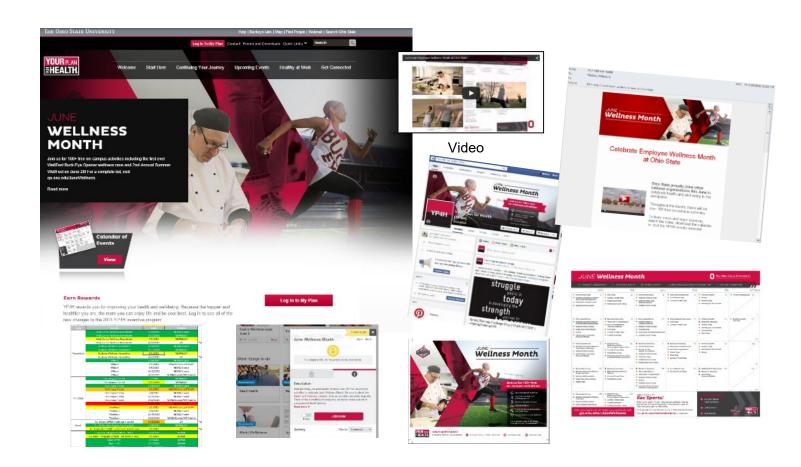
-RPAC & Rec Sports

-Healthy vending options

-Healthy food options in the dining halls



### **Wellness Web Portal**





### Wellness & Benefits Alignment

100% PCP Coverage

Alternative Wellness Therapies

Care Coordination/Case

Management

Weight Watchers Subsidy

Health Risk Appraisal

**Buckeye Baby Program** 

Biometric Health

Screenings

Health Coaching

**Annual Flu Immunizations** 

**Educational Programming** 

Wellness Activities & Events



#### **Health and Wellness Policies**

Family and Medical Leave
Flexible Work
Workplace and Family and Relationship Violence
Tobacco Free Ohio State
Drug Free Workplace



# Tracking of Outcomes, including ROI, Determines Impact

#### Culture and Environment of Health and Wellness

- o 11 Item Wellness Culture and Environment Scale (Melnyk & Amaya, 2012)
- o CDC Worksite Scorecard, HERO, HealthLead

#### Population Lifestyle Behaviors and Health Outcomes

- Lifestyle behaviors (e.g., intake of fruits and vegetables; physical activity)
- o Prevalence data to show burden of illness
- o Incidence data to show rate of changes in burden of illness
- Mental health data (PHQ and GAD-7)
- o Biometric Data (e.g., high blood pressure, high cholesterol, BMI)
- o Engagement in programming

#### • Fiscal Health

- Per member Per Year (PMPY) costs of health insurance plans for faculty, staff and students
- YP4H costs
- Annual costs of absenteeism, presenteeism, and disability
- Excess costs associated with obesity, hypertension, prehypertension, diabetes, prediabetes, depression and smoking



### Culture of Health and Wellness

	2013	2010	2017	2010
% of faculty and staff who believe				

OSU supports me in my efforts to achieve a healthy lifestyle

89% 88% 84% 85%

77%

75%

**81%** 

78%

% who think that it is important for Ohio State to promote health and wellness for faculty, staff and students?

% of faculty and staff who believe OSU 67% 65% 62% 66%

has a culture and environment that promotes health & wellness?



### Culture of Health and Wellness

% who think health and wellness programs are readily accessible to you at Ohio State?

2016 2015 2018 2017 69% 67% 65% **67%** 

% who think that communications received about health and wellness programs, activities and services are clear?

72% 73%





### Culture of Health and Wellness

	2015	2016	2017	2018
% that have found it easy to engage				
in health and wellness programs and	56%	56%	53%	55%
activities at Ohio State?		J070		

66%

64%

60%

% of how satisfied you are with the current health and wellness programs and services offered at

Ohio State?

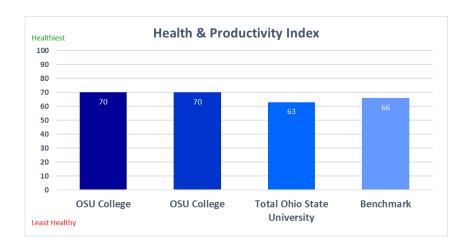




63%

### **Health Productivity Index Score**

63





### OSU's Healthcare Spend and Return on Investment

- -1.4% in 2016 compared to +4.3% in other organizations (-1.9% in 2017)
- \$3.65 ROI for every dollar invested
- Cumulative productivity savings: \$15,424,829





### The Next 5-10 Years

What will you do in the next 5-10 years if you know that you would not fail?

Shoot for the moon, even if you miss, you will land amongst the stars

-Les Brown

There Is A Magic In Thinking Big!



### **Contact Information**

Megan Amaya

614-292-5509

amaya.13@osu.edu

