

Behavioral Health Benefit Redesign Operational & Logistics Framework

Benefit & Service Development: develop comprehensive recommendations for an integrated behavioral health benefit that is inclusive of clinical, non-clinical, care management and recovery support services; establish additional services for people with high intensity service and support needs; address specific needs of children and adults; review certification, licensure and national accreditation standards for both current and new services; address staffing & workforce capacity issues; establish quality and outcome measures.

ODM Lead: Sara Zolinski

OhioMHAS Lead: Douglas Day

Documentation, Billing & Other Regulatory Requirements: develop recommendations related to aligning documentation with national standards in support of integration, parity and coordination of benefits; establish billing and other regulatory/administrative requirements to support the benefit redesign; establish implementation/operational definitions and framework for quality and outcome measures; locate data sources to support measures and develop a reporting system; develop change requests for impacted information technology systems.

ODM Lead: Dan Arnold

OhioMHAS Lead: Beth Ferguson

Reimbursement: align fee for service reimbursement and coverage policies to avoid duplication of services and payment; review overall payment methodology and service reimbursement rates; identify variables that should be taken into account for determining level and type of reimbursement such as volume, acuity and severity of patients, cost, provider capacity/qualifications for meeting the goals of benefit redesign; link reimbursement strategies to quality and outcome measures.

ODM Lead: Peggy Smith

OhioMHAS Lead: Douglas Day

Technical Assistance & Learning Collaboratives: develop recommendations for communication strategies, provider education & outreach; develop approaches for sharing models and best practices; identify opportunities to combine or leverage efforts and resources.

ODM Lead: Mary Haller

OhioMHAS Lead: Matthew Loncaric

Consumer/Family Engagement: develop recommendations for: approaches to consumer/family education and engagement; use of peers; practice guidelines for client/family-centered care; and assessing consumer experience of care.

ODM Lead: Mary Haller

OhioMHAS Lead: Mindy Vance