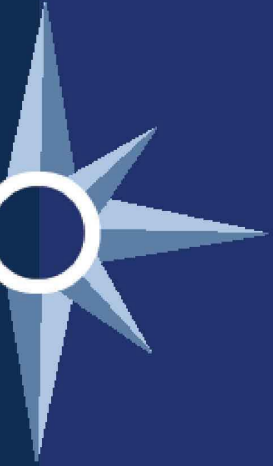


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2026

OHIO HEALTH POLICY SUMMIT

Behavioral health

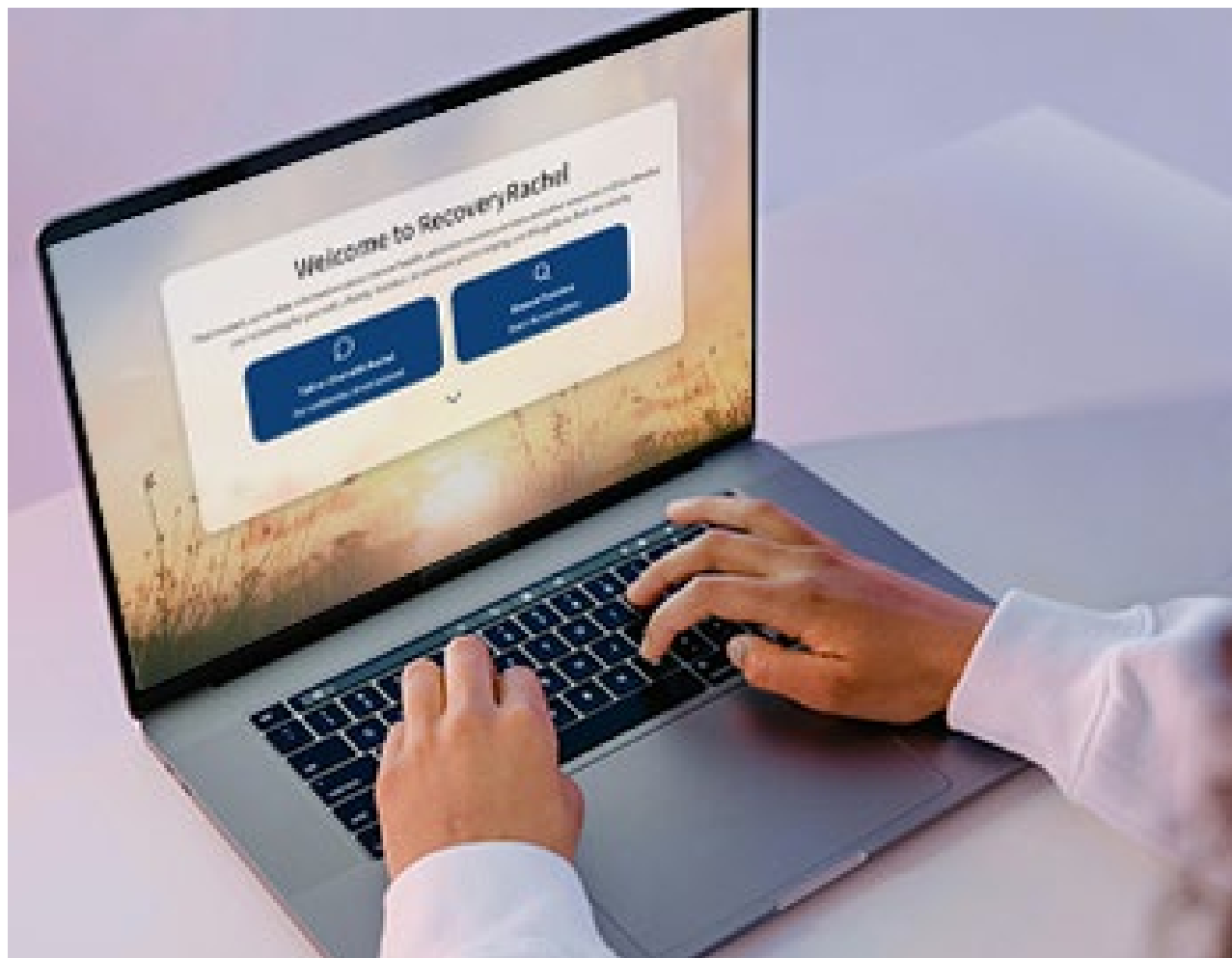
Taking mental health supports upstream

The role of social connection
and economic stability

Introducing Recovery Rachel

RACHEL

Recovery
Assistance for
Community
Health &
Education
Locator



PURPOSE OF A TREATMENT FINDER PORTAL

Ohioans seeking help for their own – or a loved one's – mental health and/or addiction crisis often do not know where to turn for help.

They have found:

- Outdated information
- Confusing jargon
- Hard to navigate
- Sponsored sites



HOW THE TREATMENT FINDER PORTAL WILL WORK

Two main components:

A directory of up-to-date Ohio mental health and substance use treatment providers.

A Recovery Assistant that interacts with users and recommends appropriate treatment providers.

Rachel will ask questions that lead to matches with providers.

Child	Adult	Senior	Accepted insurance	Transportation availability
services	locations	operating hours	Walk-in access	Special requirements

PROVIDER COLLABORATION AND DATA ACCURACY



Focus groups



Outreach



Verified by
provider



Easy and efficient



User acceptance
testing



Networking

LEVERAGING NEW TECHNOLOGY FOR ACCURACY

Outdated or incorrect information has been a common issue with treatment finders in the past.

Cutting-edge technology allows for real-time updates and better data management.

The portal will engage providers regularly to confirm details of their services.

Welcome to RecoveryRachel

Find trusted, up-to-date information about mental health, addiction recovery services and other resources in Ohio. Whether you're looking for yourself, a family member, or someone you're helping, use this guide to find care nearby.



Talk or Chat with Rachel

Our confidential, virtual assistant



Browse Providers

Search for care options



USER-FRIENDLY APPROACH

Tell us what you need

Help us connect you with the most relevant recovery support for your situation.



**I'm looking for help for
myself**

Explore care and support options
that fit your needs



**I'm helping someone
else**

Find care options for a friend or
family member



**I'm a behavioral
healthcare professional**

Assist a client in finding the
appropriate care

[Management](#)[Talk or Chat with Rachel](#)[Browse Providers](#)[Jennifer Lloyd](#)[Sign Out](#)

Advanced Search

Location 43215 (Columbus) x

Service Lines

Assessment x

Counseling x

Medication Assisted Treatment x

Intensive Outpatient Program x

Detox or Withdrawal Management x

Insurance Options Medicaid x

Age Groups Adults x

Edit

[Clear](#)

[Back to basic search](#)

[Enable location](#) to sort by nearest location

These providers match your search. Services may change over time. Please contact the provider to confirm availability and the services offered. No information provided is an endorsement by the State of Ohio for a specific test, provider, medication, product or procedure.

House of Hope for Recovery

Information verified by provider

Assessment, Counseling, Intensive Outpatient Program, Case Management, Peer Support Services, Crisis Services

Walk-ins accepted, 24/7 services available

Accepting new clients



House of Hope for Recovery

177 West Hubbard Avenue,
Columbus, OH, 43215



OHIO GUIDESTONE

Information verified by provider

Psychiatric Evaluation And Medication Management, Assessment, Counseling, Medication Assisted Treatment, Intensive Outpatient Program, Detox or Withdrawal Management, Case Management, Peer Support Services, Crisis Services, Residential Services

Walk-ins accepted, 24/7 services available

Accepting new clients



Ohio Guidestone: Columbus

515 E. Main St. Suite 3B & 3C,
Columbus, OH, 43215



Columbus Public Health ADS Program

Information verified by provider

Counseling, Medication Assisted Treatment, Intensive Outpatient Program, Case Management

Walk-ins accepted

Accepting new clients



Columbus Health Department

240 Parsons Avenue, Columbus,
OH, 43215

[Load providers that match your search but who have not verified their information yet.](#)

[Load](#)

[Menu](#)

[Management](#)[Talk or Chat with Rachel](#)[Browse Providers](#)[Jennifer Lloyd](#)[Sign Out](#)

Advanced Search

Location 43215 (Columbus) x

Service Lines

Assessment x

Counseling x

Medication Assisted Treatment x

Intensive Outpatient Program x

Detox or Withdrawal Management x

Insurance Options

Medicaid x

Age Groups

Adults x

Edit

[Clear](#)

[Back to basic search](#)

Columbus Public Health ADS Program

Information verified by provider

Counseling, Medication Assisted Treatment, Intensive Outpatient Program, Case Management

Walk-ins accepted

Accepting new clients



Columbus Health Department
240 Parsons Avenue, Columbus,
OH, 43215

Based on your request to provide "Information not verified by providers" profiles, the following profiles have been added to your search results. Services may change over time. Please contact the provider to confirm availability and the services offered. No information provided is an endorsement by the State of Ohio for a specific test, provider, medication, product or procedure.

Southeast Healthcare

Information verification in progress

Psychiatric Evaluation And Medication Management, Assessment, Counseling, Medication Assisted Treatment, Case Management, Peer Support Services, Crisis Services, Residential Services

24/7 services available, Walk-ins accepted



Southeast Healthcare
16 W Long St, Columbus, OH,
43215

Rising Hope Clinical Assistance LLC

Information verification in progress

Assessment, Counseling, Intensive Outpatient Program, Case Management, Peer Support Services

Accepting new clients



A New Way of Life
21 E State Street, Columbus, OH,
43215

Faith Mission, Inc.

Information not verified by provider

Assessment, Counseling, Crisis Services, Residential Services

Walk-ins accepted

Accepting new clients



Faith Mission, Inc.
245 North Grant Avenue,
Columbus, OH, 43215

Community Medical Services

Information verification in progress



Community Medical Services
1380 Dublin Rd, Columbus, OH

Menu

<https://recoveryrachelohio.org/providers/southeast-inc>

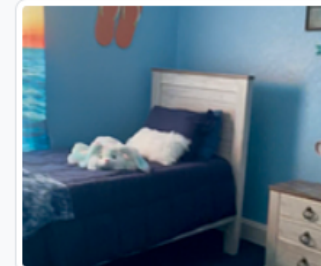
Robin's House

Information verified by provider

- ✓ Overview
- ✓ Locations
- ✓ Appointment Availability
- ✓ Websites
- ✓ Phone Numbers
- ✓ Accepted Insurance
- ✓ Transport Services
- ✓ Specialty Services
- ✓ Age Groups Served
- ✓ Specialized Populations
- ✓ Accessibility Features

✓ Overview

Robin's House is a licensed Type 1 Residential Treatment facility in Ohio providing behavioral health counseling, mental health assessment, crisis intervention, Individual and Family therapy. The organization primarily serves children who have experienced severe trauma, including physical, sexual, and emotional abuse, with a particular focus on helping survivors of human trafficking. Founded by Robin Saldivar, a military veteran and Advanced Certified Trauma Practitioner, the facility distinguishes itself through its trauma-informed care approach and specialized focus on residential treatment for traumatized youth.



✓ Locations

Add each of your locations using the + button. Edit location details by clicking the pencil icon next to the entry.
Delete location by clicking the trash icon.

Talbert House



Information verified by provider

- ✓ [Overview](#)
- ✓ [Locations](#)
- ✓ [Appointment Availability](#)
- ✓ [Websites](#)
- ✓ [Phone Numbers](#)
- ✓ [Accepted Insurance](#)
- ✓ [Transport Services](#)
- ✓ [Specialty Services](#)
- ✓ [Age Groups Served](#)
- ✓ [Specialized Populations](#)
- ✓ [Accessibility Features](#)

✓ Locations



Search



Talbert House - Walnut Hills Outpatient

2602 Victory Pkwy, Cincinnati, OH 452061711, USA



Focus on both mental health and substance use

- ✓ Psychiatric Evaluation And Medication Management
- ✓ Assessment
- ✓ Counseling
- ✓ Medication Assisted Treatment
- ✓ Intensive Outpatient Program
- ✓ Case Management
- ✓ Peer Support Services



Talbert House - Western Hills Outpatient

4968 Glenway Ave, Cincinnati, OH 45238, USA



Focus on both mental health and substance use

 Same hours every day

Is any part of your operation at this location (e.g., crisis line, residential care) accessible 24 hours a day, 7 days a week?

☒ Yes ☐ No ☐ Unsure

Does any part of your operation at this location allow walk-in appointments?

☐ Yes ☒ No ☐ Unsure

Primary Service Focus

We know mental health and substance use often intersect. Please choose the **primary** service focus for this location, or select 'Both' if service concentration is balanced.

☐ Primarily focus on mental health ☐ Primarily focus on substance use ☒ Focus on both mental health and substance use

Services Offered at This Location

Select which services are available at this specific location to help visitors find the right type of care. This is not a complete list, only a simplified set of core services to help make search easier.

☒ Psychiatric Evaluation And Medication Management

☒ Assessment

☒ Counseling

☒ Medication Assisted Treatment

☐ Intensive Outpatient Program

☐ Detox or Withdrawal Management

☐ Partial Hospitalization Program

☒ Case Management

☒ Peer Support Services

☒ Crisis Services

☐ Residential Services

Talbert House



Information verified by provider

- ✓ Overview
- ✓ Locations
- ✓ Appointment Availability
- ✓ Websites
- ✓ Phone Numbers
- ✓ Accepted Insurance
- ✓ Transport Services
- ✓ Specialty Services
- ✓ Age Groups Served
- ✓ Specialized Populations
- ✓ Accessibility Features

✓ Accepted Insurance



Inferred based on UMHAS and state agency certifications

⊕ Medicare

Inferred based on primary care and mental health services offered

⊕ Commercial Insurance

Inferred based on comprehensive healthcare services and HIPAA compliance

⊕ Uninsured (sliding scale or self-pay)

⊕ VA Benefits

Indicated by dedicated veterans services line (513-281-VETS)

✓ Transport Services



🚗 Offers assistance coordinating transport

🚗 Clinic or organization-arranged transport

✓ Specialty Services



⊕ Tele-medicine or virtual care

⊕ Alcohol recovery programs

Specialized Populations

Indicate whether your organization offers tailored services or programs for specific populations with unique needs.

Do you offer specialized programs or support for **pregnant or postpartum women**?

☒ Yes ☐ No ☐ Unsure

Do you offer specialized programs or support for **veterans**?

☐ Yes ☒ No ☐ Unsure

Do you offer **female-only** programs or services?

☐ Yes ☐ No ☒ Unsure

Do you offer **male-only** programs or services?

☐ Yes ☐ No ☒ Unsure

Do you offer specialized programs or support for **women with young children**?

☒ Yes ☐ No ☐ Unsure

Do you offer specialized programs or support for **victims of domestic or sexual violence**?

☒ Yes ☐ No ☐ Unsure

Save

[Cancel](#)

NEXT STEPS

- Expand Provider Attributes
- Provider Analytics and Reporting
- Rachel Outbound
- Complaint Reporting

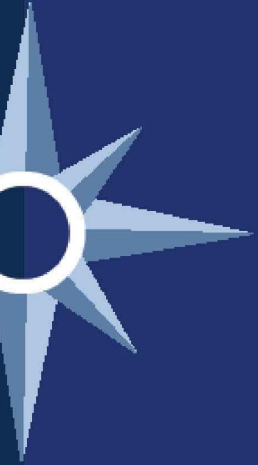


RecoveryOhio 

RecoveryOhio.Gov

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2026

OHIO HEALTH POLICY SUMMIT

Behavioral health

Taking mental health supports upstream

The role of social connection
and economic stability

**Integrated Services for Behavioral
Health
&
Community Mental Health as
Foundational for Strong
Communities**



ISBH

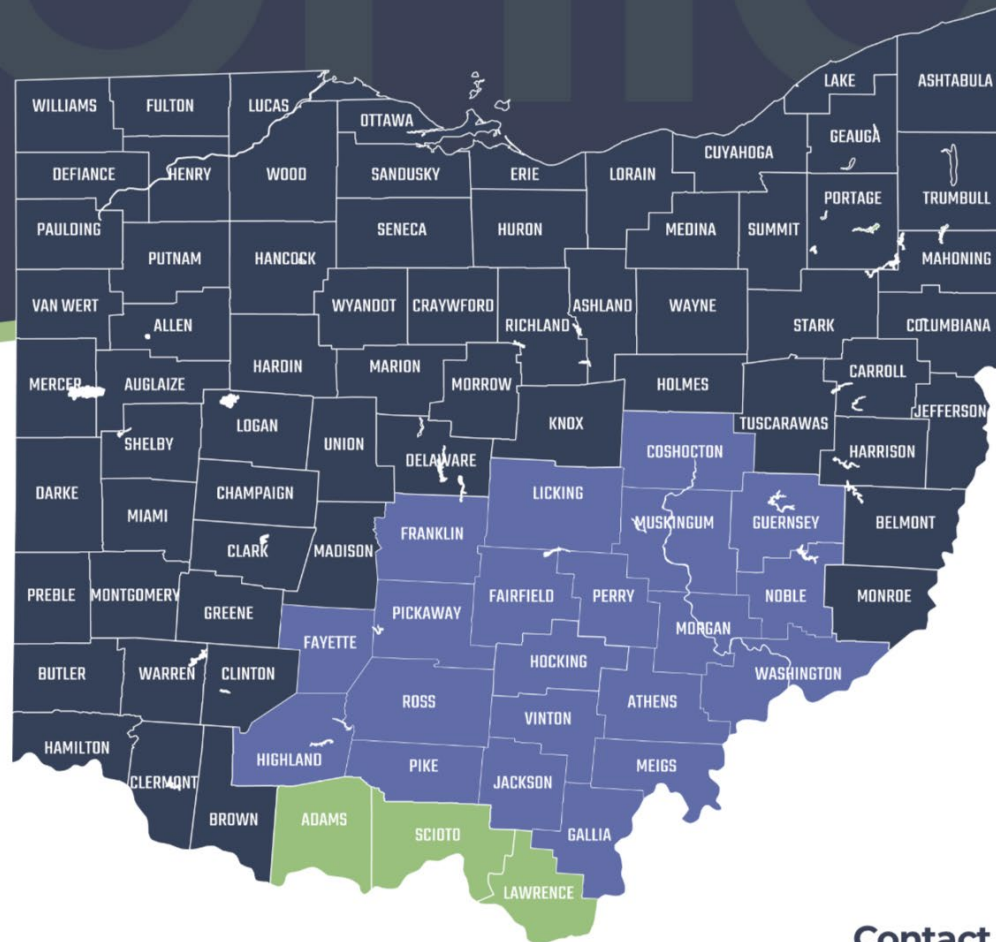
- Serves **22,000 people** across 24 counties in Southeast and Central Ohio
- Provides counseling, psychiatry, case management, housing support, and youth and family services, including OhioRISE
- Delivers care in homes, schools, and community settings
- Expansion into primary care with Fairfield Community Health Center
- Hires locally and creates jobs that strengthen local economies (**1000+ employees**)
- We're building a hyper-local, whole-person system designed **by and for the regions we serve**





INTEGRATED SERVICES
for behavioral health

Our Locations



ISBH is expanding to **Scioto, Lawrence, and Adams** counties, bringing accessible, person-centered care to more communities in southern Ohio.

Contact

Phone: 1-800-321-8293



isbh.org



Beyond mental health

- The reach of community mental health extends beyond care to families, communities, and quality of life.

87.7%

say their mental health has improved

81.8%

say their family is more stable and happier

80.1%

say their substance use recovery has improved

76.7%

say their academic performance improved

68.8%

say their housing situation has improved

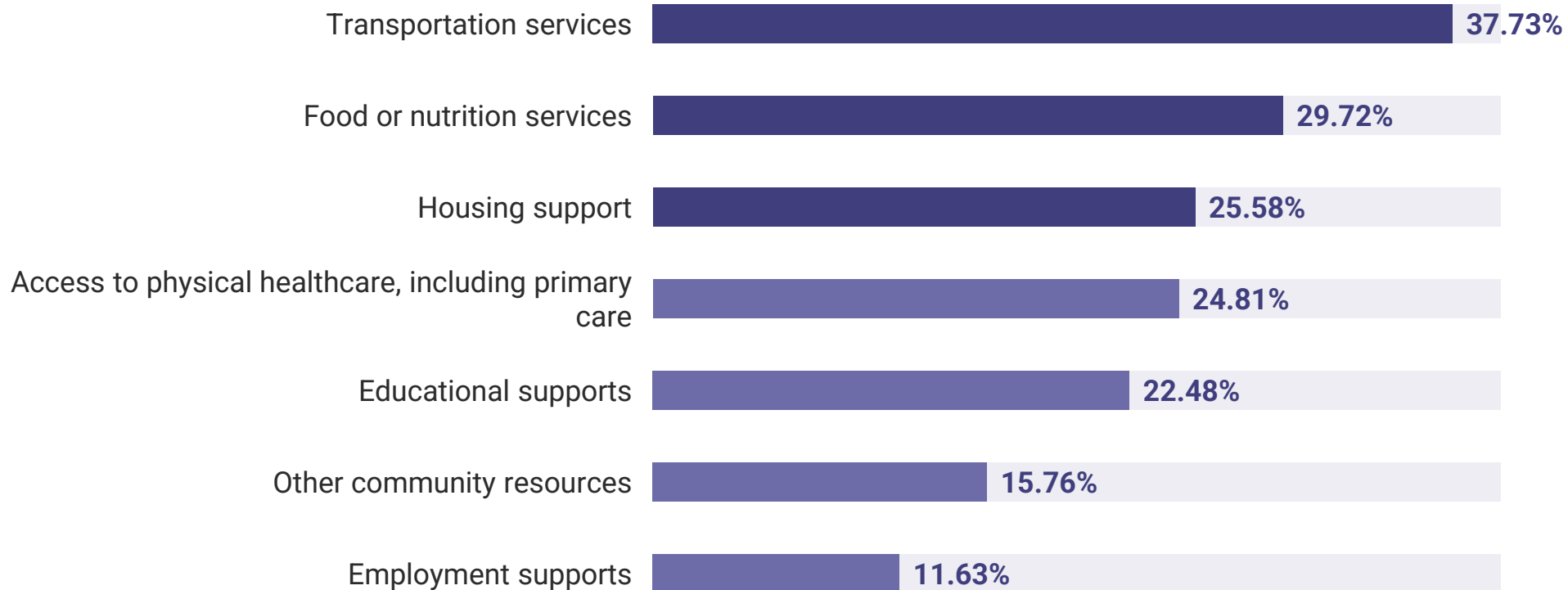
61.1%

say their employment has improved

ISBH client survey; percentages reflect those who strongly agree or agree (n=406).

Beyond mental health

In addition to mental health and substance use disorder services, what other community resources has ISBH provided or helped you access?



387 respondents answered; 127 skipped. 30.23% selected "None of the above." Respondents could select more than one resource.



Paying for Care

- **Medicaid is foundational:** Medicaid is the primary payer for mental health and substance use disorder services in Ohio. Medicaid changes create an uncertain future.
 - HR 1 and community engagement/redetermination
 - Utilization Management Changes
 - Increasing pressure from payors
- Community mental health services are *by design* meant to be person-centered and flexible to meet the needs of a complex population.
- Churn in coverage and stricter definitions around service delivery, etc. will limit this flexibility, likely resulting in strain on families and communities



Example

What limiting case management and dosage flexibility looks like in practice

A client facing eviction had 10 days to find housing.

She had a counselor but no case manager, and was told she could not have both, or that case management was not covered.

She was likely eligible for county behavioral health board funds, but a case manager was required to make the referral. The provider said she would have to raise it at her next counseling appointment, two weeks out.

She is now unhoused. A short, intensive burst of case management could have changed the outcome and saved significant clinical time and cost.

Access is denied at the moment of crisis

Clients are told they cannot have both a counselor and a case manager, or that case management is not covered.

Rigid dosage cannot match real need

Need arrives in surges. Fixed service limits prevent a short, intensive burst of case management when it would matter most.

Delay turns into harm

A two-week wait to even request case management outlasted a 10-day eviction window, and housing was lost.

Costs shift downstream

Crisis care, hospitalization, and homelessness services cost far more than the case management that was avoided.

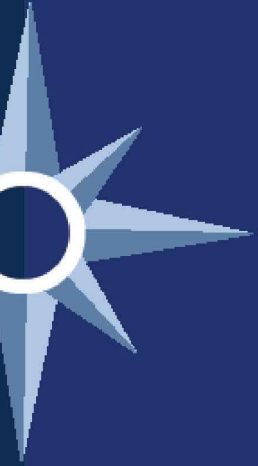
What's next

- Balance budgetary constraints with the need to maintain a **flexible and adaptable MH system**
- Consider downstream impact of cuts on other systems and institutions, including hospitals and public safety
- Assess for system impact as financial constraints may limit provider network
- **Advocate for support of a strong community mental health system**



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OHIO HEALTH POLICY SUMMIT

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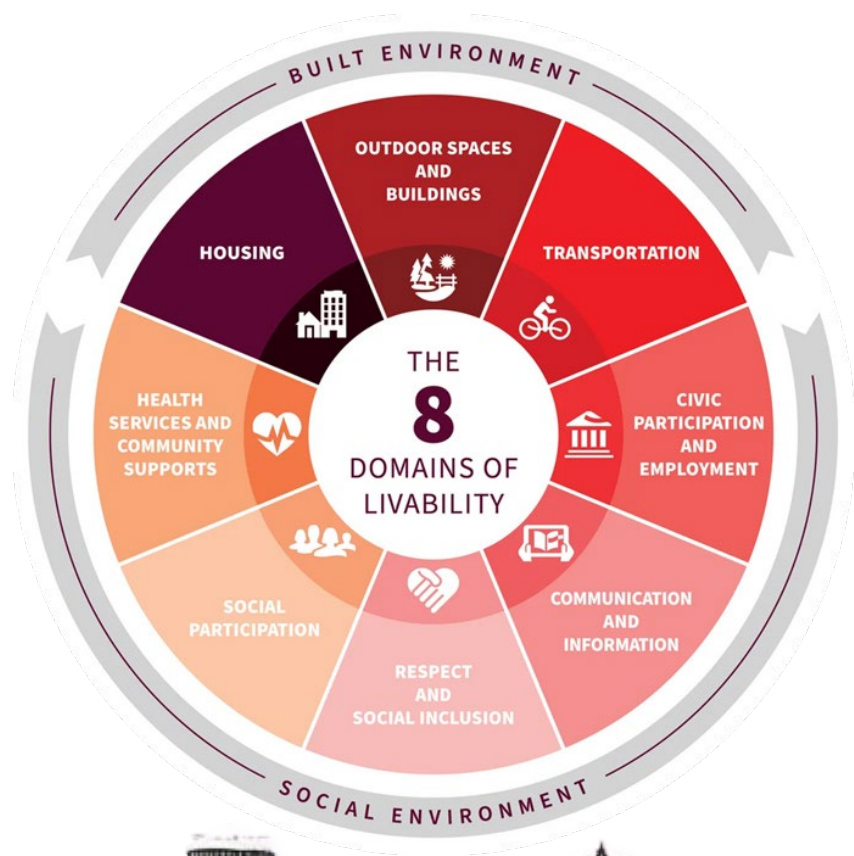
2026 HPIO Health Policy Summit

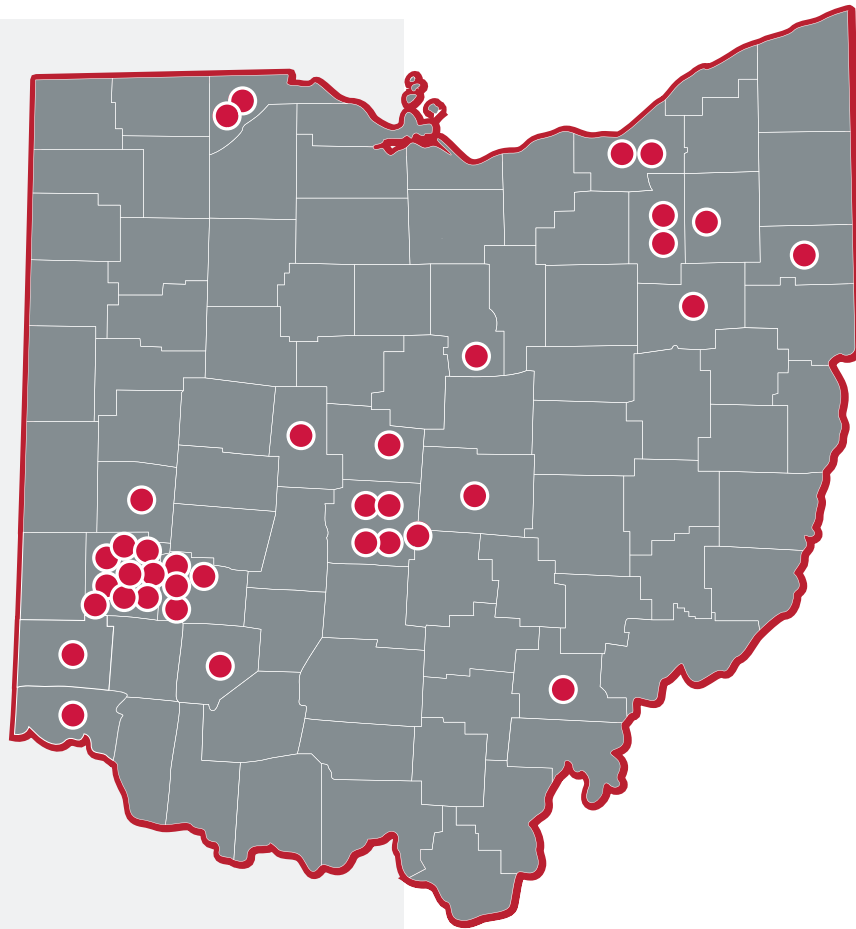
Age-Friendly Innovation Center

TAKING MENTAL HEALTH SUPPORTS
UPSTREAM



THE OHIO STATE UNIVERSITY
COLLEGE OF SOCIAL WORK





Co-Chair
Marisa Sheldon
Columbus and Franklin County
sheldon.127@osu.edu
Co-Chair
Jennifer Heston-Mullins
Oxford
hestonjl@miamioh.edu

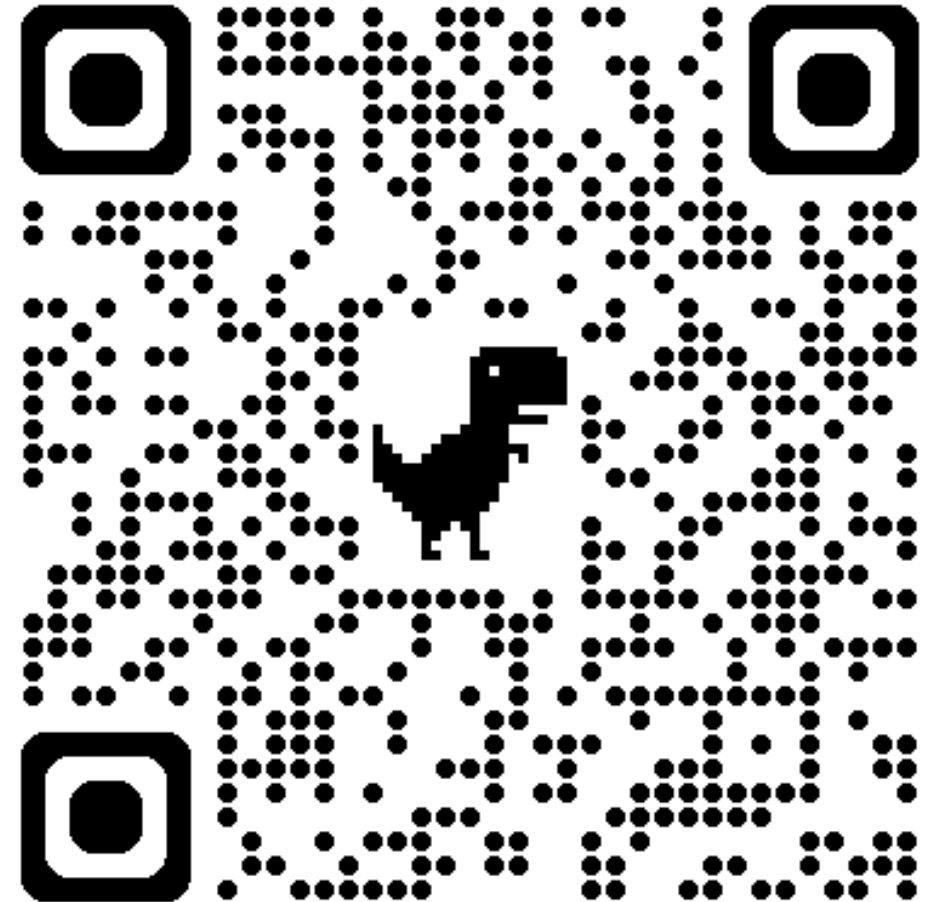
Co-Secretary
Mara Layne
Cleveland
mlayne@clevelandohio.gov
Co-Secretary
Phoebe Allebach
Columbus and Franklin County
allebach.2@osu.edu

Purpose: CAFCO members will educate, mentor, and support each other and the work of Age-Friendly communities across Ohio to focus on creating a positive aging framework centered on empowerment and advocacy.

Vision: CAFCO brings together member communities that elevate the knowledge and experiences of older adults with data informed innovators to advocate for our state to be a livable place for people of all ages.

Central Ohio Regional Assessment on Aging

- Key Finding #1: Many older adults appear stable overall, but financial strain, transportation dependence, medication costs, and basic-needs gaps create meaningful risks for independence.
- Key Finding #2: Social connection, caregiving burden, emergency preparedness, and service awareness are gaps in the region's aging support system.





Over one-third of respondents felt anxious, experienced generalized anxiety, or displayed depressive symptoms several days or more over the past 2 weeks.

CORAA, 2026

About one-third of respondents feel left out, alone, or isolated at least some of the time. Around 50% of respondents do not have enough trusted close friends to rely on.

CORAA, 2026

Most respondents (70%) think that older adults suffer from negative stereotypes and almost a third (29%) feel disregarded by local decision makers.

CORAA, 2026

A photograph of five diverse older adults (three women and two men) smiling and laughing together. The image is slightly faded to serve as a background for the text.

Ageism

“The single most important factor in determining longevity—more important than gender, income, social background, loneliness or functional health—is how people think about and approach the idea of old age,”

- Dr. Becca Levy

AGE-FRIENDLY INNOVATION CENTER

@AgeFriendlyOH on LinkedIn and
Facebook

Email: agefriendly@osu.edu

Website: agefriendly.osu.edu



MARISA SHELDON, MSW, LISW-S

Director



HOLLY LABELKO-SCHOENY, PHD

Director of Research

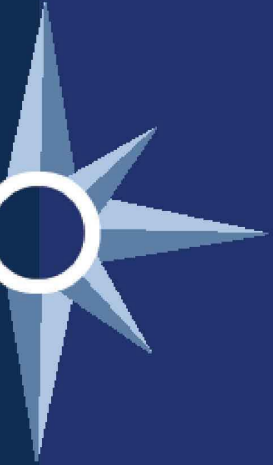


CHRISTINE HAPPEL, MSW, LSW

Assistant Director

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URBAN LEAGUE
GREATER SOUTHWESTERN OHIO

Briston Mitchell, Director of Workforce Development

OUR MISSION

The Urban League of Greater Southwestern Ohio is on a mission to end generational poverty through advocacy and by empowering individuals to establish careers, become entrepreneurs, build wealth, and develop as leaders.

SOAR Program

Solid Opportunities for Advancement & Retention

Established in 1998, SOAR is a two-week job readiness program for individuals who are chronically unemployed or underemployed, offering one-on-one coaching, skills training, and barrier removal to prepare participants for thriving-wage jobs.

Key Insights from the Program

- Self Awareness, Effective Communication & Emotional Intelligence
- Financial & Digital Literacy
- Resume Building, Job Searching & Mock interviewing

2025 & 2026 Metrics

- # of participants enrolled and graduated
 - 2025 (50) & 2026 (100+)
- # of participants who gained industry-recognized credentials: CNA License
 - 2025 (31) & 2026 (6+)
- # of individuals who maintain 6 months of employment
 - 2025 (30)



Building Futures Program

Urban Construction Jobs Program

Launched in 2023, Building Futures is a 12-week pre-apprenticeship program that prepares participants for careers in the skilled trades. It addresses the region's construction labor shortage while creating pathways to lasting economic mobility.

Key Insights from the Program

- OSHA-10 Safety Certification & Certified Laborer
- Construction Math, Resume Building & Mock Interviewing
- Trades Exposure: Electricians, Plumbers, Masonry Restoration, Iron Workers, HVAC, Bricklayers, Cement Masons, Glaziers, Pipefitters, Painters, Roofers & more!

2025 & 2026 Metrics

- # of participants graduated with an industry-recognized Laborers License
 - 2025 (35) & 2026 (50)
- # of individuals who gained employment
 - 2025 (30) & 2026 (9+)



Urban Tech Collective

Funded by J.P. Morgan Chase & in partnership with Grow with Google

The Urban Tech Collective is a vibrant, inclusive tech ecosystem where individuals have clear, supported pathways to learn, work, and grow.

Google Certifications:

- IT Support
- UX Design
- Data Analytics
- Project Management
- Cybersecurity
- Digital Marketing & eCommerce
- AI Essentials

2025 & 2026 Metrics

- # of participants graduated with an industry-recognized Certification
 - 2025 (118) & 2026 (25+)



Financial Empowerment Center (FEC)

What we do!

FEC offers one-on-one financial coaching tailored to each participant's specific goals and unique needs, and we support and empower individuals and families to achieve financial stability, economic self-sufficiency, and wealth-building through financial literacy programs and workshops.

Key Insights:

- Project Lift Program - Partner with the City of Cincinnati and United Way
- Benefits Bridge Program – Partner with Easterseals and ?
- 700 Credit Club Program & Money Mindset Workshop Series

Success Story

Jenipher W. - As a participant in Benefits Bridge, Jenipher was introduced to the 700 Credit Club, and from there, she took control of her financial future. Through the program, she increased her credit score by over 50 points and gained the tools to make lasting changes. She is no longer in subsidized housing and has built a savings account, creating greater stability for herself and her family. Her story shows how access to the right resources can spark real, lasting transformation.





URBAN LEAGUE
GREATER SOUTHWESTERN OHIO

LEARN MORE

Be a catalyst for positive change in Greater Southwestern Ohio by supporting the Urban League.

SCAN ME



Visit **ULGSO.org** or follow our social channels to learn more.

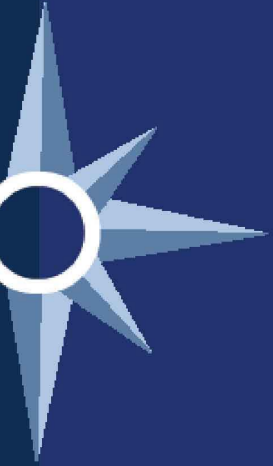


We value your opinion

Please fill out our evaluation form to share your thoughts on the
11 a.m. breakout session

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2026

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